Living alone can be an uneasy situation, especially for elderly individuals living with medical difficulties. FIRSTCALL Medical Monitoring service is a simple, cost-effective solution that allows individuals the satisfaction of independent living with the peace-of-mind that comes in knowing there’s always someone to help.

Constant care for you or your loved ones is available. At the touch of a button, know you have peace-of-mind that safety, security, and response is available 24-hours a day, everyday.
Community Care

Throughout your lifetime, your elders and family members have been there for you. Be assured that you can provide yourself or a loved one with constant care and assistance by installing a FIRSTCALL® Medical Monitoring service.

At the touch of a button, you or your loved one can contact emergency service, if necessary, or a trusted caregiver to help when help is needed.

Cooperative Support

Thoughtful care is immediate with FIRSTCALL Medical Monitoring. When a medical emergency arises, a simple touch to the button on either a phone or wireless transmitter instantly connects you or a loved one to a professional central station operator (CSO) who will quickly assess the individuals needs and send the appropriate help ... immediately!

Peace-of-Mind ...

The heart of FIRSTCALL, our advanced telephone system features the most sophisticated 2-way voice technology available. It's superior speaker clarity, range, and built-in battery back-up make it a secure, effective link to our 24-hour response center.

An emergency response transmitter can be worn at all times, indoors or out. If a situation arises and help is needed, a simple touch of a button activates the phone's speaker system and contacts our response center.

At the touch of a button.

Our professionally SIA-trained CSOs are available 24-hours a day, 365-days a year. When contacted, an automated computer system displays all necessary subscriber information, such as address, family contacts, and medical history. The phone's powerful speaker even allows conversation from across the room, and opens two-way voice communication.

If emergency-medical help is needed, the appropriate authorities will be contacted immediately and help will be on the way. If the situation is not an emergency, a predetermined friend, neighbor, or family member can be called to assist.